

SEA PINES RESORT | RENTAL TERMS AND CONDITIONS

Deposits: Home and villa rentals require a 30 percent deposit at the time of booking to guarantee the reservation. Deposits will be refunded for reservations canceled at least 60 days prior to arrival for villas and 90 days for homes.

Methods of Payment: The Sea Pines Resort accepts Visa, MasterCard, American Express, Discover cards.

Final Payment: Final payment is due at check-in.

Cancellations: Deposits will be refunded for reservations cancelled at least 60 days prior to arrival for villas and 90 days for homes. Reservations cancelled within the prescribed time period will forfeit the full deposit.

Accommodation Changes: You may change your accommodation free of charge if you do so within the terms of the cancellation policy.

Any modification to an accommodation is subject to availability at the time the modification is requested and may change the rate and/or require payment of cancellation fees. Please see above regarding cancellation fees.

Check-In: Check-in begins at 4pm. If you arrive early, you are welcome to enjoy the resort's amenities, you will be notified by phone when you should return to the front desk to pick-up your keys.

Check-Out: Check-out is 10am. Late check-outs are not guaranteed and are provided based on availability. If a late check-out is provided upon request, a late checkout fee will apply.

Housekeeping: Your home or villa will be cleaned prior to your arrival, and after your departure. For an additional charge, maid service is available during your stay. Washers and dryers are provided within the rental or rental complex. Bed and bath linens, as well as a starter supply of soap and bath tissue, are provided.

Peace of Mind Fee: The Peace of Mind Fee covers accidental damages to vacation properties, up to \$1,000 per reservation. These include damages such as accidental carpet spills, furniture, broken glass, window treatments, appliances, and damages caused by a dog, in a DOG FRIENDLY vacation property.

This fee does not cover intentional property damage or damage caused by a dog, in a NON-DOG FRIENDLY vacation property.

A required, non-refundable fee will be charged at the time of booking.

Pet Policy: Dogs are permitted in designated homes and villas. A dog friendly unit can be identified using the filters on the home and villa property search and selecting 'dog friendly.' The pet policy permits one dog, less than 50 lbs. in dog friendly villas; no other type of pet is permitted. A non-refundable fee will be charged at the time of the reservation based on the size of the units.

Capacity: All homes and villas have a maximum occupancy. The maximum occupancy is based upon the number of people the property sleeps, as stated on the property description. Exceeding occupancy can result in additional fees and penalties charged to the guest's credit card. The maximum occupancy does not include sleeper sofas.

Sleeper Sofas: Bed linens for sleeper sofas must be requested prior to arrival, as they are not included. There is a fee of \$25 per additional set of linens. Towel sets are provided; additional towel sets are \$25 each.

Pool & Spa Heat: For an additional surcharge, you may elect to heat the pool in your vacation home for reservations from September to May (not available in June, July and August). The cost to heat the pool or spa at your vacation home is not included in the lodging rate. Pools are approximately \$800 to heat, and a spa is approximately \$400. Please note, spa may need to be heated for jets to operate. If you choose to heat the pool at your vacation home, the surcharge will be processed at the time of the request.

Age Requirement: The guest making the reservation must be at least 25 years of age or older and must occupy the rental property the entire term of the rental agreement.

Trailers & Recreational Vehicles: Please note that Sea Pines prohibits trailers, recreational vehicles with an electrical or water hook-up, motorcycles, scooters, and mopeds.

Community Services Associates (CSA): Please note that Community Services Associates (CSA) is not affiliated with The Sea Pines Resort and provides additional rules and regulations governing the community, as well as gate access.

Please also view the [Resort Policies & Regulations](#), as well as package specific terms and conditions.